

## FAQ

### HOW DO I KNOW I AM GETTING BACK THE REMAINS OF MY PET?

All pets at the time of pickup at the vet, your home, or brought to our facility are tagged with the name

of the pet, owners name, phone number, vets name. This tag remains on the pet until cremation. At

this time the tag is removed and each pet is given an ID disc with the name of our facility on it with a

number. This disc remains with the pet throughout the cremation process. The number is recorded

in your records and filed in the office. The ID disc is placed with the remains in the urn and given to the

family.

### HOW WILL MY PET REMAINS BE RETURNED TO ME?

All cremains are heat sealed in a bag and placed in a decorative tin urn with a removable top. The ID

disc is also placed in the urn. You can leave the cremains in this urn or put them in another urn or

scatter them in your pets favorite spot.

CAN I PURCHASE A CASKET TO BURY THE PET MYSELF?

Yes, we have several sizes and styles to choose for the pet. We also have monuments.

WHEN CAN I VISIT MY PET IN THE CEMETERY?

The cemetery is opened during daylight hours seven days a week. If the office is closed, each

family with a pet in the cemetery will be able to enter the gate with their own code to the gate.